

Terms and Conditions - Serco Education 2025/2026 Promotion

1. Promotion and qualifying courses

- 1.1. This promotion is operated by Serco Limited of Serco House, 16 Bartley Wood Business Park, Bartley Way Hook, Hampshire, RG27 9UY. Company number: 00242246.
- 1.2. The applicant must purchase one of the following qualifying courses via the relevant page of the Serco Education website (<https://est-serco.com/>) to qualify for the free ISEP Environmental Sustainability Skills for the Workforce course:

Level 6 Chartered Manager Degree Apprenticeship
Level 4 School Business Professional Apprenticeship
Level 3 Team Leader Apprenticeship
Level 4 Diploma for School Business Managers
Level 3 School Administration Foundation Certificate
Aspiring School Business Managers Programme

2. Promotion period

The offer is valid from 04 September 2025 to 31 March 2026 inclusive and retrospective claims will not be accepted.

3. Free course

- 3.1. Once a qualifying course has been purchased, the free course will automatically be added to the attendee's online learning modules accessible via their online account. The course can be taken at any time prior to the completion of the qualifying course by selecting one of the available course dates.
- 3.2. The free course is a one-day course, and the online assessment must be taken to complete it. Upon completion, attendees will be given an ISEP Environmental Sustainability Skills for the Workforce certificate.

4. Eligibility

The offer is open to UK residents aged 18 and over and is valid for professionals working in the education industry only.

5. Restrictions

- 5.1. The free course shall be undertaken by the attendee of the qualifying course only. Each customer is entitled to one free course, regardless of the number of qualifying courses purchased.
- 5.2. No cash alternative is available, and the free course is non-transferable.
- 5.3. If the qualifying course is cancelled, the free course will also be cancelled, regardless of whether it has been accessed or started.

6. Changes and termination

Serco Limited reserves the right to amend these terms and conditions at any time and/or withdraw or suspend the promotion at its discretion.

7. Governing law

These terms and conditions are governed by the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.